KENNETH K. CHAN, M.D.
ELIZABETH P. LENTINI, M.D
NANCY C. HURLEY, M.D.
JENNIFER HENSLEY, M.D.
ELIZABETH K. DUMAS, M.D. AMY E. LYNCH, P.N.P.
MEGHAN CHASE, P.N.P., IBCLC
ANTHONY CURCURU, P.N.P.
KATLYN MCDONALD, P.N.P.

Late and No-Show Policy

At Andover Pediatrics we strive to provide every patient with timely and efficient care. In order to maintain a smooth schedule and respect everyone's time, we ask that you adhere to the following policies regarding appointments, lateness, and cancellations. Please allow enough time to take the elevator up to our suite on the 2nd floor, the elevator can be slow.

Arriving for Your Appointment

- Please arrive 15 minutes prior to your scheduled appointment time to allow time to fill out forms and complete check-in.
- Always bring your insurance card and co-payment to every visit.

Late Arrivals

- Patients who arrive more than 10 minutes late to their scheduled appointment will be asked to reschedule.
- Late arrivals disrupt the schedule and impact other patients' care. We appreciate your effort to arrive on time.

Cancellations and No Shows

- If you need to cancel or reschedule an appointment, please give at least 24 hours' notice.
- Repeated late arrivals, no-shows or late cancellations may result in dismissal from the practice.

We understand that unexpected situations arise, and we aim to be as accommodating as possible. By keeping appointments and arriving on time, you help us provide the best possible care to every patient.

We appreciate your understanding,

203 Turnpike Street, Suite 200, North Andover, MA 01845
Phone: 978-475-4522 • email: info@andoverpedi.com

KENNETH K. CHAN, M.D.
ELIZABETH P. LENTINI, M.D
NANCY C. HURLEY, M.D.
JENNIFER HENSLEY, M.D.
ELIZABETH K. DUMAS, M.D. AMY E. LYNCH, P.N.P.
MEGHAN CHASE, P.N.P., IBCLC
ANTHONY CURCURU, P.N.P.
KATLYN MCDONALD, P.N.P.

The team at Andover Pediatrics

203 Turnpike Street, Suite 200, North Andover, MA 01845
Phone: 978-475-4522 • email: info@andoverpedi.com